# HP StorageWorks Cache LUN XP user's guide

XP48 XP256 XP512

fifth edition (May 2004)

part number: B9345-96002

This guide explains how to install and use the Cache LUN XP application



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HP StorageWorks Cache LUN XP: User's Guide

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# About this guide

This manual describes the requirements, installation, and procedures for the Cache LUN software product.

#### Intended audience

This guide is intended for use by system administrators who already have expertise with the associated systems and software and knowledge of related topics:

- Data processing concepts
- Direct-access storage device subsystems and their basic functions
- Disk arrays and RAID technology
- Operating system commands and utilities

#### Related documentation

HP provides the following related documentation:

- HP StorageWorks Disk Array XP48: User's Guide
- HP StorageWorks Disk Array XP256: User's Guide
- HP StorageWorks Disk Array XP512 User's Guide
- HP StorageWorks Remote Control XP: User's Guide.
- HP StorageWorks LUN Configuration Manager XP: User's Guide.

For information about operating system commands and third-party products, refer to the manufacturer's documentation.

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## **Conventions**

This guide uses the following text conventions.

page 1	Blue text represents a cross-reference. For the online version of this guide, the reference is linked to the target.
www.hp.com	Underlined, blue text represents a website on the Internet. For the online version of this guide, the reference is linked to the target.
literal	Bold text represents literal values that you type exactly as shown, as well as key and field names, menu items, buttons, file names, application names, and dialog box titles.
variable	Italics indicates that you must supply a value. Italics is also used for manual titles.
input/output	Monospace font denotes user input and system responses, such as output and messages.
Example	Denotes an example of input or output. The display shown in this guide may not match your configuration exactly.
[]	Indicates an optional parameter.
{ }	Indicates that you must specify at least one of the listed options.
	Separates alternatives in a list of options.

# **Getting help**

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www.hp.com

# **HP** technical support

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Outside North America, call technical support at the nearest location. Telephone numbers for worldwide technical support are listed on the HP website under support:

thenew.hp.com/country/us/eng/support.html

Be sure to have the following information available before calling:

- technical support registration number (if applicable)
- product serial numbers
- product model names and numbers
- applicable error messages
- operating system type and revision level
- detailed, specific questions

For continuous quality improvement, calls may be recorded or monitored.

# HP storage web site

The HP web site has the latest information on this product, as well as the latest drivers. Select the appropriate product or solution from this web site:

thenew.hp.com/country/us/eng/prodserv/storage.html

#### HP authorized reseller

For the name of your nearest HP authorized reseller, you can obtain information by telephone:

United States 1-800-345-1518 Canada 1-800-263-5868

elsewhere See the HP website for locations and telephone

numbers:

www.hp.com

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# **Revision history**

August 2000 First release.

May 2004 Updated to add support for OPEN-E, OPEN-L, and

OPEN-M.

# **Warranty statement**

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# Introduction

HP StorageWorks Cache LUN XP is an optional product that runs under HP StorageWorks Remote Control XP.

Cache LUN lets you reserve areas of cache memory on the array for storing high-use data from the LDEVs. This capability improves data access speed because the cache-resident data is available to the hosts at much faster transfer speeds. This can be applied to both read and write I/O operations.

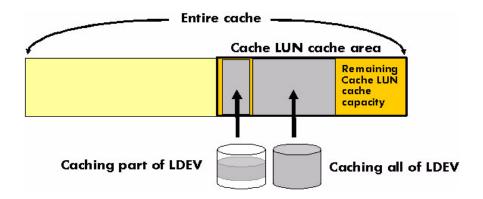
Cache LUN works with normal volumes, LUSE volumes, and custom (VSC) volumes.

When you use VSC volumes and Cache LUN together, you can achieve higher data access performance than when these features are used separately.

Cache LUN requires a portion of cache memory, called the "Cache LUN cache area." You can change the capacity of the Cache LUN cache area when installing or removing cache memory.

Typically, data assigned to Cache LUN becomes resident ("staged") in cache after it is first accessed by the host. Then, the host finds the data in cache for the second and subsequent accesses.

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#### Cache extents

You can add or remove cache areas (called cache extents) at any time. A Cache LUN cache extent is a range of logical blocks of 512 bytes each within an LDEV. The range of a cache extent is defined by its starting and ending LBAs (logical block addresses). You can increase the cache extent size in increments of one logical block. The maximum size for a cache extent depends on the type of LDEV. You can have a maximum of 1024 cache extents.

Data assigned to a cache extent is not read into cache until referenced. The first read to a block will result in a cache "miss," triggering the initial staging of the data into cache from disk. Subsequent reads to that block will result in cache "hits." The XP256 has the ability to preload cache prior to the first hit. (See "Prestaging (XP256 only)" on page 12.

It is very difficult for an application to determine which portion of a LUN has been assigned to a Cache LUN extent. For this reason, it is recommended that the entire volume be placed into an extent.

# Modified volume types

LUSE (LU Size Expansion) and VSC volumes can be placed in the Cache LUN cache area. If you want to apply Cache LUN to an LUSE volume, you must apply Cache LUN to all the LDEVs that form the LUSE volume.

#### Modes

Cache LUN XP has two modes you can set for each extent: priority mode and bind mode. All write I/Os to cache LUN extents result in duplex writes for increased fault tolerance. This duplex writing is the same as with non-cache LUN data.

### **Priority mode**

Priority mode requires fewer cache resources but has performance limitations over bind mode. Priority mode keeps all read data in cache (until you delete the extent) but all writes are destaged to disk normally (using the same algorithms as for regular, non-Cache LUN data).

- All reads following the initial read to a block will result in 100% cache hits.
- After destaging the write block to disk, the duplicated write areas in general cache become free.
- While destaging to disk, read requests to the same block are delayed until the disk operation is completed.
- Priority mode generates write traffic to disk, while bind mode does not.

In addition to the Cache LUN cache, you should set the general cache capacity according to the number of areas set in priority mode. This prevents a reduction in general cache performance.

If the general cache is overloaded (having very little cache space), it will be exhausted, often resulting in a wait for free cache space. This may degrade access to the general cache.

- If you set up to 512 areas in Cache LUN, set 512 MB x 2 (1024 MB) of standard cache.
- If you set 513-1024 areas in Cache LUN, set 1024 MB x 2 (2048 MB) of standard cache.

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#### Bind mode

Bind mode keeps both read and write data in cache, eliminating disk traffic (100% read/write hits). All data stays in cache until the extent is removed. The data stored in the Cache LUN cache is duplexed for data protection, and this requires additional Cache LUN cache capacity. If there is a loss of AC power, data is maintained in cache for up to 48 hours, using battery power.

- All reads following the initial read to a block will result in cache hits.
- Duplicated write blocks are stored in cache and are never "evicted."
- All read or write blocks stay resident in cache until the extent is deleted.
- Bind mode requires more cache because duplicated write blocks are not destaged to disk.

For RAID-5 parity groups, a Cache LUN extent in bind mode requires a cache capacity three times larger than the user data.

For RAID-1 parity groups, a Cache LUN extent in bind mode requires a cache capacity twice as large as user data.

If you want to change a RAID-1 or RAID-5 parity group's mode from priority mode to bind mode, reset and reallocate the affected Cache LUN extent. When you reallocate, specify the greater capacity needed for bind mode.

# Prestaging (XP256 only)

For XP256, Cache LUN allows you to prestage the data into cache before the host accesses it. When prestaging is enabled, it may affect performance for a short time while reading the data into Cache LUN cache.

When prestaging is not used, the data is loaded into the Cache LUN extents when the first cache "miss" occurs.

#### Caution

If the cache becomes overloaded during prestaging, there may be degradation in performance. Prestaging requests should not be performed during periods of peak activity. Additional prestaging requests will not be accepted during prestaging execution.

# **Logical blocks**

Cache extents must be defined in logical blocks using logical block addresses (LBAs), with a minimum size of 96 LBAs. However, it is most likely that you will assign an entire open system volume to Cache LUN.

For example, to define a cache extent of one logical block, you can use a starting LBA of 0 and an ending LBA of 95, or a starting LBA of 480 and an ending LBA of 575. The starting and ending LBAs must be in increments of 96. If you enter the LBAs in increments less than 96, Cache LUN automatically corrects this for you.

For another example, to define a cache extent of two logical blocks, you can use a starting LBA of 0 and an ending LBA of 191 or a starting LBA of 192 and an ending LBA of 383.

The table below shows the maximum LBA range for each emulation type.

Emulation Type	Starting LBA	Ending LBA
OPEN-K	0	3661919
OPEN-3	0	4806719
OPEN-8	0	14351039
OPEN-9	0	14423039
OPEN-E	0	28452959
OPEN-L	0	71192159
OPEN-M	0	92158559

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# Supported emulation types

Supported emulation types are OPEN-x (x = K, 3, 8, 9, E, L, M).

#### **Restrictions**

#### **Configuration restrictions**

- Do not exceed the capacity of the Cache LUN cache.
- Do not configure an Auto LUN reserved volume for Cache LUN.
- Do not place an LDEV in cache twice.
- You cannot allocate Cache LUN cache space for an on-demand LDEV.
- To apply Cache LUN to LUSE volumes, you must apply it to all the LDEVs that form the LUSE volumes.

#### **Usage restrictions**

If an LDEV is placed in cache, you must not use it for BC/CA quick restore operations or Auto LUN migration. These operations may swap the internal locations of the primary and secondary volumes and cause a loss of data integrity.

Because standard volumes are quite large, you should consider creating smaller custom volumes for use with Cache LUN. Custom size volumes are created by partitioning standard LDEVs using the VSC function of HP StorageWorks LUN Configuration Manager XP.

You cannot change a Cache LUN extent after it is configured. To change the specification, you must reset ("release") the Cache LUN extent, and then reallocate ("set") the Cache LUN extent.

#### **VSC** automatic resets

In the following cases, a Cache LUN cache extent is deleted ("reset" or "released") automatically:

- If an FV (Fixed Volume), part or all of which is assigned to Cache LUN, is converted into free space by the VSC Volume to Space function.
- If a CV (Customized Volume), part or all of which is assigned to Cache LUN, is converted into free space by the VSC Volume to Space function.
- If an LDEV (or VDEV) containing FVs and CVs assigned to Cache LUN is initialized by the VSC Volume Initialize function.

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# Installation

This chapter describes how to install and uninstall Cache LUN XP.

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# **System requirements**

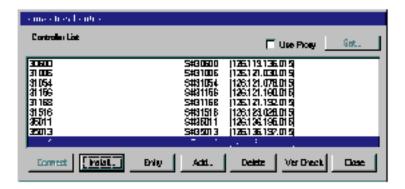
The system requirements for installing Cache LUN XP are:

- HP StorageWorks disk array
- HP StorageWorks Remote Control XP (RC) installed on the remote console PC
- (Recommended) HP StorageWorks LUN Configuration Manager XP installed on the remote console PC
- Cache LUN firmware option. Your HP service representative must install the Cache LUN firmware option on the disk array before you install the software license key. For more information about installing option firmware keys, see the Remote Control XP documentation
- Cache LUN XP software license key
- Enough cache memory to accommodate the volumes you wish to cache. Your HP representative can help you determine how much to install
- Administrator access to perform Cache LUN operations

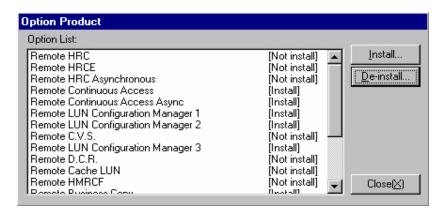
# Installing

Your HP representative initially installs the Cache LUN license keys for the options you have purchased. You then install the corresponding remote license keys from the remote console PC.

- 1. Log in to Remote Control XP as an administrator.
- 2. On the RC main window, click **Controller**. A list of disk arrays is displayed.

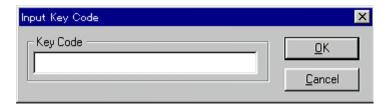


3. Select the disk array for which you want to install the key, and click **Install**. The Option Product window opens. This window shows the current installation status of RC options.



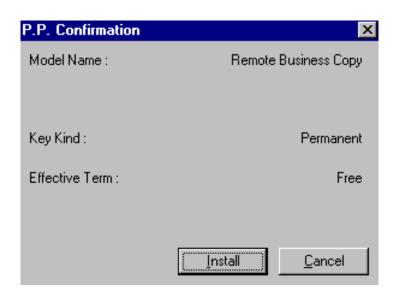
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- 4. Select the **Remote Cache LUN** option from the option list.
- 5. Click Install. The Input Key Code window opens.



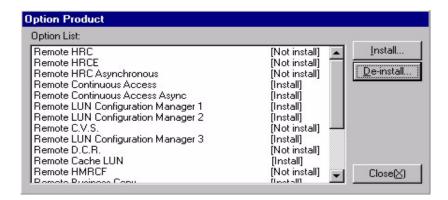
- 6. Enter the license key in the Key Code text box.
- 7. Click **OK**.

If the password is approved, the Program Product (P. P.) Confirmation window opens, showing the product name, model name, key kind, and effective term.



8. Verify the content of the Program Product window and click **Install**.

When the Cache LUN option installation is complete, the Option Product window opens, and the displayed status of the Cache LUN option changes from Not install to Install.



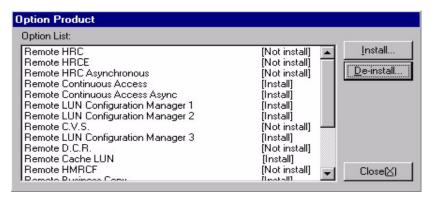
If your key code is not accepted, verify that the key code is for Cache LUN and that you have entered the key code correctly. If you entered the key code correctly, contact your HP service representative.

9. Click **Close** to return to the RC main window.

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# Uninstalling

- 1. Log in to Remote Control XP as an administrator. The RC main window opens.
- 2. Click **Option**. The Option Product window opens, showing the current installation status of the RC options.



- 3. Select the **Remote Cache LUN** option from the option list.
- 4. Click **De-install**. The Option Product window changes the status of Remote Cache LUN from Install to Not install. Cache LUN is now uninstalled.
- 5. Click **Close** to return to the RC main window.

# **Operation**

Cache LUN XP enables you to change the caching configuration of the disk array.

Cache operations can be performed by users with administrator or customized access privileges. Other users can only view the cache configuration information for the disk array.

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# **Starting operations**

Access Cache LUN through Remote Control (RC).

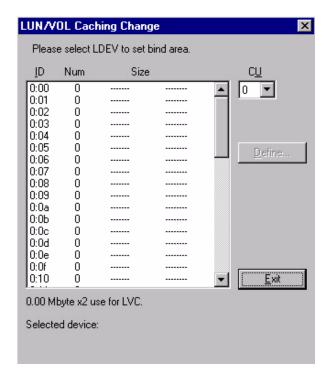
#### **To start Cache LUN operations:**

- 1. Start and log in to RC.
- 2. Connect to the disk array. The RC option select window opens.



3. Select LUN/VOL Caching. The remote console PC now loads the disk array cache configuration information.

This process can take several minutes before the LUN/VOL Caching Change window opens.



The LUN/Caching Change window displays the following:

**LDEV list box** Displays the existing configuration of each LDEV in

the selected CU.

**ID column** The LDEV ID.

**Num column** The number of Cache LUN cache extents.

**Size column** The number of logical blocks for each LDEV. The total

amount of reserved Cache LUN cache for the selected

LDEV is displayed below the LDEV list box.

**CU selection box** Allows you to select the desired CU. The information in

the LDEV ID list box is updated when you select a

different CU.

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**Define button** Opens the LUN/VOL Caching Detail window for the

selected LDEV.

**Exit button** Exits Cache LUN and returns you to the option select

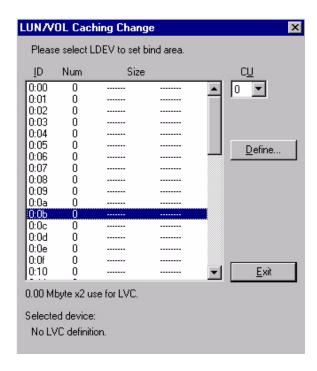
window. Cache LUN changes are not implemented until after you click **Exit** on the LUN/VOL Caching

Change window.

# Placing data in cache

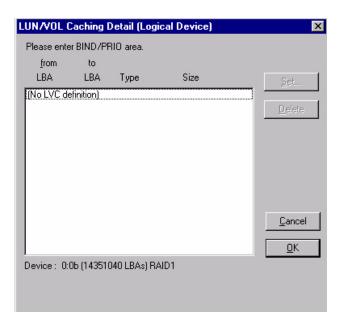
The operation does not complete until you click **Exit** on the LUN/VOL Caching Change window at the end of the procedure.

1. From the LUN/VOL Caching Change window, select the appropriate CU, select the desired volume, and click **Define**.



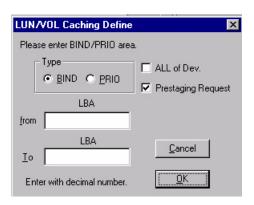
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The LUN/VOL Caching Detail (Logical Device) window now opens. The LUN/VOL Caching Detail (Logical Device) window displays the current Cache LUN configuration of the selected LDEV and the number of remaining logical blocks that can be placed in bind-mode and priority-mode cache.



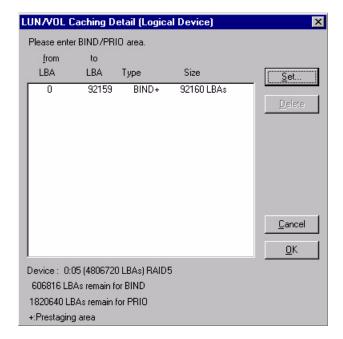
#### 2. Click Set.

The LUN/VOL Caching Define window opens (XP256 shown).



- 3. On the LUN/VOL Caching Define window, click the cache mode type (**BIND** or **PRIO**).
- 4. Enter the starting LBA (logical block address) number in the **from LBA** field and enter the ending LBA number in the **to LBA** field.
  - If you want to include all LBAs in the device, check the ALL of Dev box.
- 5. (*XP256 only*) If you want to disable prestaging, select the **Prestaging Request** check box so that the check mark is removed.
- 6. Click **OK** to continue.

The LUN/VOL Caching Detail (Logical Device) window now displays the cache configuration of the selected LDEV.

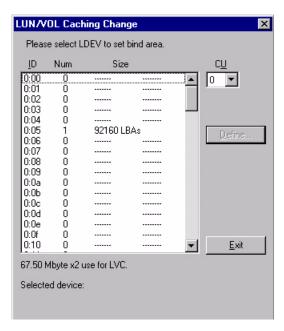


7. If the information is not correct, select the incorrect Cache LUN setting, click **Delete**, and repeat steps 3 through 6 to re-enter the information.

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8. If the information is correct, click **OK** to continue.

The LUN/VOL Caching Change window now displays the new cache configuration for the selected LDEV.



9. To create cache data extents for another volume, repeat steps 1 through 8.

If you need to cancel any of your requested changes, click **Define** to go back to the LUN/VOL Caching Detail (Logical Device) window.

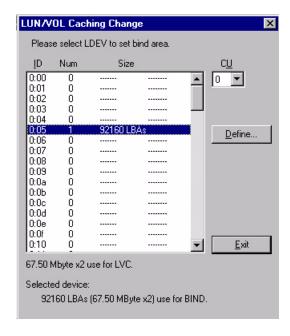
10. When you are finished making changes, click **Exit** to implement the cache changes.

The Option Select window opens.

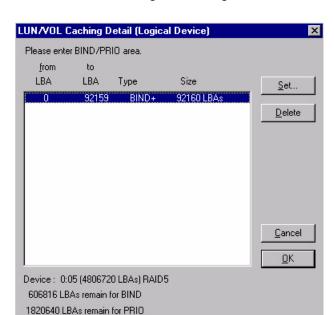
# Removing data from cache

The operation to remove data from cache does not complete until you click **Exit** on the LUN/VOL Caching Change window at the end of the procedure.

1. From the LUN/VOL Caching Change window, select the appropriate CU, select the desired LDEV, and click **Define**.



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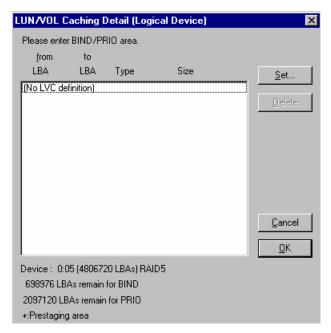


The LUN/VOL Caching Detail (Logical Device) window opens.

2. Select the cache area to be removed and click **Delete**.

+:Prestaging area

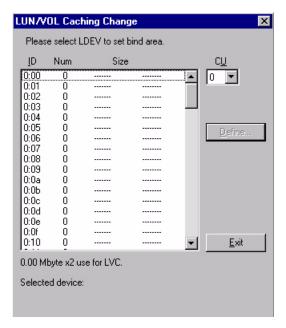
If you make a mistake, click **Cancel** to restore the window to its original configuration.



3. When the information displayed in the LUN/VOL Caching Detail (Logical Device) window is correct, click **OK** to continue.

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The LUN/VOL Caching Change window now displays the changed cache configuration of the selected LDEV.



- 4. To remove data from cache for another volume, repeat steps 1 through 3. If you need to cancel any of your requested changes, click **Define** to go back to the LUN/VOL Caching Detail (Logical Device) window.
- 5. When you are finished making Cache LUN changes, click **Exit** to implement the changes.

The Option Select window opens.

# **Troubleshooting**

You or your HP representative can perform troubleshooting, depending on your HP service contract.

Use the FDCOPY function to copy the Remote Control configuration information onto diskette, and give the diskette(s) to your HP representative when requested. Refer to the Remote Control documentation for instructions about using the FDCOPY function and for more information on troubleshooting.

If you need to call HP customer support, provide as much information about the problem as possible, including the circumstances surrounding the error or failure and the exact content of any error messages displayed on the host system. Check the R-SIM window and note the reference codes and severity levels of recent R-SIMs.

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# Glossary

**AL** Arbitrated loop.

**AL-PA** Arbitrated loop physical address.

BC HP Storage Works Business Copy XP. BC lets you maintain up to nine internal

copies of logical volumes on the disk array.

**BIND** Bind mode. Bind mode keeps both read and write data in cache, eliminating

disk traffic (100% read/write hits). All data stays in cache until the extent is

removed.

CA HP StorageWorks Continuous Access XP. CA lets you create and maintain

duplicate copies of logical volumes on a remote disk array.

**controller** Controls all data access and storage operations. When organizing the storage

space attached to the controller, logical devices (LDEVs) can be associated with control unit (CU) images by grouping similarly configured LDEVs into

unique CUs.

CU Control unit. When organizing the storage space attached to the controller,

LDEVs can be associated with CUs by grouping similarly configured LDEVs

into unique CUs. The CUs are numbered sequentially.

**CV** Custom volume.

**DKC** The array cabinet that houses the channel adapters and service processor

(disk controller unit) (SVP).

**DKU** The array cabinets that house the physical disks.

(disk cabinet unit)

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#### emulation modes

The logical devices (LDEVs) in each RAID group can have one of the following emulation modes. The emulation mode determines the capacity of the LDEV.

OPEN-3: 2.29 GB
OPEN-8: 6.84 GB
OPEN-9: 6.88 GB
OPEN-E: 13.56 GB
OPEN-K: 1.74 GB
OPEN-L: 33.94 GB
OPEN-M: 43.94 GB

**extent** A portion of cache containing a cache LUN volume.

**FV** Fixed volume.

**GB** Gigabytes.

**host mode** Each port can be configured with various host modes. The host mode

determines the array's behavior toward a specific host.

**HP** Hewlett-Packard Company.

**H/W** Hardware.

**LBA** Logical block address.

**LDEV** Logical device. An LDEV is created when a RAID group is divided into

sections using a host emulation mode (for example, OPEN-9 or OPEN-M). The number of resulting LDEVs depends on the emulation mode. The term

LDEV is often used synonymously with the term volume.

LU Logical unit.

LUN Logical unit number. A LUN results from mapping a SCSI logical unit

number, port ID, and LDEV ID to a RAID group. The size of the LUN is determined by the emulation mode of the LDEV, and the number of LDEVs associated with the LUN. For example, a LUN associated with two OPEN-3

LDEVs will have a size of 4,693 MB.

LUSE Logical Unit Size Expansion, a feature which logically combines LDEVs

so they appear as a larger LDEV. This allows a LUN to be associated with 2 to 36 LDEVs. Essentially, LUSE makes it possible for applications to

access data requiring a large amount of disk space.

MB Megabytes.

**OFC** Open Fibre Control.

**OPEN-***x* A general term describing any one of the supported OPEN emulation

modes (for example, OPEN-3, OPEN-9, OPEN-L, etc.).

**OS** Operating system.

**PA** Physical address.

**path** "Path" and "LUN" are synonymous. Paths are created by associating a port,

a target, and a LUN ID with one or more LDEVs.

**PC** Personal computer.

**port** The number of ports on an XP disk array depends on the number of

supported I/O slots and the number of ports available per I/O adapter. The XP family of disk arrays supports Fibre Channel and SCSI ports. I/O

support may vary with the selected disk array.

Ports are named based upon their port group and port letter. Examples of port names include CL1-A through CL1-R and CL2-A through CL2-R

(letters I and O are skipped).

**P-P** Point-to-point.

**PRIO** Priority mode. Priority mode keeps all read data in cache (until you delete

the extent) but all writes are destaged to disk normally (using the same

algorithms as for regular, non-Cache LUN data).

**RAID** Redundant array of independent disks.

RC HP StorageWorks Remote Control XP. A software product used for

managing XP arrays.

**remote console PC** The PC running HP StorageWorks Remote Control XP.

**R-SIM** Remote service information message.

**SCSI** Small computer system interface.

**SIM** Service information message.

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**SNMP** Simple Network Management Protocol.

**SVP** Service processor. A laptop PC built into the disk array. The SVP provides

a direct interface into the disk array, and is used by the HP service represen-

tative only.

**TB** Terabytes.

**TID** Target ID.

**volume** Synonymous with LDEV.

**VSC** Volume Size Configuration.

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